

c.1 The rights of stakeholders that are established by law or through mutual agreements are to be respected.		Y/N	Reference / Source document
Does the company disclose a policy that :			
C.1.1	Stipulates the existence and scope of the company's efforts to address customers' welfare?	Y	YES. The company stipulates the existence and scope of the company's efforts to address customary's welfare. Source: Page 29 of the Code of Business Conduct and Ethics (Environment, Health and Safety)
C.1.2	Explains supplier/contractor selection practice?	Y	YES. The company explains supplier/contractor selection practice. Source: Page 19 of the Code of Business Conduct and Ethics (Environment, Health and Safety)
C.1.3	Describes the company's efforts to ensure that its value chain is environmentally friendly or is consistent with promoting sustainable development?	Y	YES. The company ensure that its value chain is environmentally friendly or consistent with promoting sustainable development. Source: Page 29 of the Code of Business Conduct and Ethics (Environment, Health and Safety)
C.1.4	Elaborates the company's efforts to interact with the communities in which they operate?	N	
C.1.5	Describe the company's anti-corruption programmes and procedures?	Y	YES. The company discloses a policy that describes anti-corruption programmes and procedures. Source: Page 20 of the Code of Business Conduct and Ethics (Anti-Bribery and Corruption)
C.1.6	Describes how creditors' rights are safeguarded?	N	
Does the company disclose the activities that it has undertaken to implement the above mentioned policies?			
C.1.7	Customer health and safety	Y	YES. The company promotes employee health and safety through the seminars and drills, mandatory physical exams and vaccinations. Source: Page 29 of the Code of Business Conduct and Ethics.
C.1.8	Supplier/Contractor selection and criteria	Y	YES. Source: Sample Quotation 2019
C.1.9	Environmentally-friendly value chain	N	
C.1.10	Interaction with the communities	N	
C.1.11	Anti-corruption programmes and procedures	N	
C.1.12	Creditors' rights	N	
C.1.13	Does the company have a separate corporate responsibility (CR) report/section or sustainability report/section?	N	
C.2 Where stakeholder interests are protected by law, stakeholders should have the opportunity to obtain effective redress for violation of their rights.			
C.2.1	Does the company provide contact details via the company's website or Annual Report which stakeholders (e.g. customers, suppliers, general public etc.) can use to voice their concerns and/or complaints for possible violation of their rights?	Y	YES. The company provides contact details via the company's website. (Scroll down to see the rest of the contact information) Source: MB Life Insurance Corporation Website - Contact Us

C.3 Performance-enhancing mechanisms for employee participation should be permitted to develop.				
C.3.1	Does the company explicitly disclose the health, safety, and welfare policy for its employees?	<p>OECD Principle IV (C): Performance-enhancing mechanisms for employee participation should be permitted to develop. In the context of corporate governance, performance enhancing mechanisms for participation may benefit companies directly as well as indirectly through the readiness by employees to invest in firm specific skills.</p> <p>Firm specific skills are those skills/competencies that are related to production technology and/or organizational aspects that are unique to a firm. Examples of mechanisms for employee participation include: employee representation on boards; and governance processes such as works councils that consider employee viewpoints in certain key decisions. With respect to performance enhancing mechanisms, employee stock ownership plans or other profit sharing mechanisms are to be found in many countries.</p>	Y	<p>YES. The company publishes relevant information relating to health, safety and welfare of its employees. Source: Appendix D of the Company</p> <p>Employee Manual - Safety at Work</p>
C.3.2	Does the company publish relevant information relating to health, safety and welfare of its employees?		Y	<p>YES. The company publishes relevant information relating to health, safety and welfare of its employees. Source: Appendix D of the Company</p> <p>Employee Manual - Safety at Work</p>
C.3.3	Does the company have training and development programmes for its employees?		Y	<p>YES. The company has training and development programmes for its employees. Source: Certificate of Employee Training</p>
C.3.4	Does the company publish relevant information on training and development programmes for its employees?		Y	<p>YES. The company conduct trainings for continuing education and skills enhancement. Source: Certificate of Employee Training</p>
C.3.5	Does the company have a reward/compensation policy that accounts for the performance of the company beyond short-term financial measures?		Y	<p>YES, Appraisal are being given using the tools like KPI and Performance evaluation. Source: Appraisal Form</p>
C.4 Stakeholders including individual employee and their representative bodies, should be able to freely communicate their concerns about illegal or unethical practices to the board and their rights should not be				
C.4.1	Does the company have procedures for complaints by employees concerning illegal (including corruption) and unethical behaviour?	<p>OECD Principle IV (E): Stakeholders, including individual employees and their representative bodies, should be able to freely communicate their concerns about illegal or unethical practices to the board and their rights should not be compromised for doing this.</p>	Y	<p>YES. The company have procedures for complaints by employees concerning illegal (including corruption) and unethical behaviour. Source: Code of Business Conduct and Ethics (Seeking Help and Information)</p>
C.4.2	Does the company have a policy or procedures to protect an employee/person who reveals illegal/unethical behavior from retaliation?		Y	<p>YES. The company have a policy or procedure to protect an employee/person who reveals illegal/unethical behaviour from retaliation. Source: Code of Business Conduct and Ethics (Policy Against Retaliation)</p>